From: james.gergen@ca.com@inetgw

To: Microsoft ATR

Date: 1/17/02 11:20am

Subject: Microsoft Settlement

Good Day. I develop software for many different platforms including Sun platforms. Though there are restrictions that have been imposed on OEMs and ISVs by Microsoft, I believe that overall, what is delivered by Microsoft via Windows operating systems, (including server platforms), is a great benifit to us, the consumers. I feel that the products of Microsoft encourage the use of personal computers for everyone. They make it easy and inexpensive for regular people (the consumers) to become technically suave. I do not agree that Microsoft products (operating system), are harmful to consumers or restrict the rights or abilities of users to choose.

I believe that the federal government is over stepping its bounds when it begins to interfere with the everyday business of any company.

Sincerely, Jim Gergen

**CC:** james.gergen@ca.com@inetgw